

# DIGITAL BANKING IS EASIER THAN EVER

KEEPING YOU CONNECTED ANYTIME, ANYWHERE.

## ONLINE SERVICES KEEPING YOU CONNECTED

### ONLINE BANKING

View and print a history of your accounts, balance your checkbook, transfer money, apply for a loan, reorder checks, view online images of posted checks and discuss account information with Member Services via secured email and more through Online Banking. Sign up or login today at [www.CUofGA.org](http://www.CUofGA.org) or [My.CUofGA.org](http://My.CUofGA.org).

### MOBILE BANKING

Access accounts 24/7 with the CUofGA Mobile App on a smartphone and/or tablet. With the App, you can transfer money between accounts, pay bills via Bill Pay, make a deposit with Remote Deposit, manage Debit Card settings, send secure messages to Member Services and much more. Download the Mobile App via Google Play™ or the App Store®.

### eSTATEMENTS

Receive your monthly statements electronically and save an electronic copy for your records. Review up to 18 months of statements online once enrolled. eStatements can be viewed within Online Banking or the Mobile App.

### BILL PAY

Pay bills electronically at your convenience with Bill Pay. In just a few clicks, you can pay all of your bills with single payments or via the recurring payment option within Online Banking or the Mobile App.

### MOBILE CHECK DEPOSIT

Alleviate the hassle of visiting a branch or ATM to deposit checks and make deposits 24/7 at your convenience using your smartphone and/or tablet with the CUofGA Mobile App. Download the App, log in, tap the menu bar and select Deposit Check. If you have not enrolled in Mobile Check Deposit, select Deposit Check from the menu bar in the Mobile App to request access.

### ACCOUNT ALERTS

Easily check your balance and transactions by setting up alerts on your account. Login to Online Banking or the Mobile App and select the Account you would like set up Alerts on. Select Alert preferences, followed by the type of Alert you would like to receive. Alerts can be sent via email, text or in-app message.



## APPLY, OPEN, SIGN & PAY ONLINE!

### ONLINE LENDING

Apply online for a new or used Vehicle Loan, Recreational Vehicle Loan, Home Equity Loan, Mortgage, Personal Loan or Credit Card 24/7 at [www.CUofGA.org](http://www.CUofGA.org). Plus, with our eSign technology, you can electronically sign and finalize most loan documents with a touch of a button and never have to visit a branch.

### ONLINE MEMBERSHIP

It is easier than ever to open a new Personal or Business account, add an additional account or open a minor's account with our online membership application at [www.CUofGA.org](http://www.CUofGA.org) or within Online Banking. You can start an application, verify your identity and fund the account without ever having to leave your home.

### SIGN DOCUMENTS ELECTRONICALLY

When completing a loan application, you have the option to eSign all documents without ever having to visit a branch location to close on your loan. Simply open the secured email from the Credit Union, click on the link, follow the prompts and click Submit. Your loan is closed within a matter of minutes.

### ONLINE LOAN PAYMENTS

Members are able to quickly and easily make their monthly Credit Union loan payment from their Credit Union of Georgia account or an account at another financial institution. Simply log in to your account via Online Banking or the Mobile App, select the loan you would like to make a payment on, select Transfer to transfer funds from your Credit Union account or select Pay by ACH/Debit to make a payment from another financial institution.

678-486-1111  
[www.CUofGA.org](http://www.CUofGA.org)



 CREDIT UNION  
OF GEORGIA

## **SETTING UP ONLINE BANKING**

Tired of visiting a branch to make all of your transactions? We completely understand. Sit back and relax, because all of your Credit Union of Georgia business can be done anywhere through Online Banking. Follow the steps below to quickly set up your Online Banking within just a few minutes. Once you are set up, you can log in via [My.CUofGA.org](https://www.CUofGA.org), the **CUofGA Mobile App** or [www.CUofGA.org](https://www.CUofGA.org).

**STEP 1:** Visit [www.CUofGA.org](https://www.CUofGA.org). Click the red **Login** button in the top right corner and click **Sign Up** under the Login button. You can also Sign Up by visiting [My.CUofGA.org](https://www.CUofGA.org) and clicking First time here? Enroll now.

**STEP 2:** Enter your Social Security number (SSN) without any spaces, your Member Number (six-digits or less), your email address and the mobile number you provided at account opening. Click **Next**.

**STEP 3:** You will receive a code texted to the mobile number you provided. If you have the Authy app installed, you can also access the code there. Enter the code and click **Verify**.

**STEP 4:** Review the Credit Union of Georgia End User License Agreement. Click **Accept**.

**STEP 5:** Select an Online Banking Username that you will use every time you log in to your account. Your Username must be unique. (If someone else has already selected that Username, the system will not allow another user to have the same Username. This is similar to creating an email address; no duplicates are allowed.) Your Username must be between 4 and 12 characters in length, must begin with a letter and cannot contain special characters. For security purposes, do not use personal data for your Username, such as your name, Social Security number or birthdate. Also, do not use commonly used words, such as "password" or "online banking," or consecutive or repetitive characters, such as "1234" or "aaaa."

Select a Password followed by Confirm Password. Your new Password must be between 8 and 20 characters in length, using any combination of letters and/or numbers (A-Z, 0-9). Special characters may also be used except for the "@" and "#" symbols. Click **Next**.

## **CONGRATULATIONS! YOU ARE NOW SUCCESSFULLY SET UP FOR ONLINE BANKING!**

## **SETTING UP MOBILE BANKING**

Access accounts 24/7 with the CUofGA Mobile App on your smartphone and/or tablet. Download the App via Google Play™ or the App Store®.

**STEP 1:** Download the CUofGA Mobile App on your smartphone and/or tablet via Google Play™ or the App Store®.

**STEP 2:** If you have logged in to Online Banking on a desktop computer, enter your Username/Online Banking ID and your Password. You will be prompted to create a four-digit PIN. If this is your first time logging in to Online Banking, Select **First time user? Enroll now**.

**STEP 3:** You will receive a code texted to the mobile number you provided. If you have the Authy app installed, you can also access the code there. Enter the code and click **Verify**.

**STEP 4:** You will then be prompted to enter a verification code that was texted to you; enter this code. Click **Verify**.

**STEP 5:** Review the Credit Union of Georgia End User Agreement. Click **Accept**.

**STEP 6:** Select an Online Banking Username that you will use every time you log in to your account. Your Username must be unique. (If someone else has already selected that Username, the system will not allow another user to have the same Username. This is similar to creating an email address; no duplicates are allowed.) Your Username must be between 4 and 12 characters in length, must begin with a letter and cannot contain special characters. For security purposes, do not use personal data for your Username, such as your name, Social Security number or birthdate. Also, do not use commonly used words, such as "password" or "online banking," or consecutive or repetitive characters, such as "1234" or "aaaa."

Select a Password followed by Confirm Password. Your new Password must be between 8 and 20 characters in length, using any combination of letters and/or numbers (A-Z, 0-9). Special characters may also be used except for the "@" and "#" symbols. Click **Next**.

**STEP 7:** Select a passcode for your device. This will be a four-digit number you will use to log in to your Mobile App. Click **Next**.

## **CONGRATULATIONS! YOU ARE NOW SUCCESSFULLY SET UP TO BEGIN USING THE MOBILE APP!**

If you need any assistance logging in to Online Banking or the CUofGA Mobile App for the first time, please contact us at 678-486-1111 or [ContactUs@CUofGA.org](mailto:ContactUs@CUofGA.org).